



What's Happening at the MCSEESC!

November 13, 2008

Volume 8, Number 10

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- Mission Statement: The Medina County Schools' Educational Service Center will be the leader in providing services and products that promote excellence in education.



MCSEESC Employee Spotlight

This week we will meet Lori Hogue, who is our Director of Nursing Services.

Welcome, Lori Hogue

As the Director of Nursing Services for the Buckeye, Cloverleaf, and Medina City School Districts, Lori is responsible for planning, staffing, implementing, coordinating, and evaluating school health services. Lori was previously employed by Medina General Hospital as the School Health Program Supervisor.



Her personal interests are going to the movies, watching football and basketball games, and doing anything her children are involved in. Lori has been married to her husband, Mark, for 25 years. They have three children, Lyndsey, Lizabeth, and Matthew.

Lori's goal is to obtain her master's degree. She is the youth group leader at her church and teaches Sunday school.

We welcome Lori to our staff here at the ESC. She provides our schools with a very important service that we need to have at our schools every day. You may contact Lori Hogue at 330-723-6393, Ext. 118, or lhogue@medina-esc.k12.oh.us.

Ed Knowles, Sr. Technician/AV
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International Education Summit



The gifted coordinators (Brenda Bandy, Jacinda Yonker, and Michele Wargo) attended the Northeast Ohio Regional International Education Summit held at the Cleveland Clinic Intercontinental Hotel on October 30, 2008. The theme was "Today's Students, Tomorrow's Leaders." Deborah Delisle, the incoming State Superintendent of Public Instruction and a member of the International Education Advisory Committee, welcomed the group. Deborah Delisle talked about the

importance of preparing our students to compete in the future and in our ever-changing world.

The morning's keynote speaker, David Yen (the managing director of Yen & Associates), talked about how successful businesses have taken the opportunity to grow in the world economy. He believes that in order to move ahead, we must see ourselves as part of the global community and understand that what happens to people across the globe impacts all of us.

The afternoon panel discussions moderated by Larry Morrow and Kim Scott focused on the skills students will need to compete for jobs in the global market. The discussion focused on the idea that students must learn to work collaboratively with people from culturally diverse backgrounds. They will also have to learn how to think critically and creatively to solve problems. Students who learn how to access information, evaluate the information's value, and apply what they learned to solve problems will be in a good position to meet future employers' needs. The educational system must provide the learning opportunities necessary to help our students develop these skills.

Michele Wargo, Gifted/Talented Coordinator and Education Specialist
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Youth Appreciation Week

The week of November 9, 2008, is Youth Appreciation Week. Since 1957 Optimist Clubs have recognized youth for their talents in the arts, athletics, academics, and for contributions to community. Youth Appreciation Week provides one such opportunity for this recognition.

Events, field trips, and competitions are planned during this week to showcase the talents of young people. This is important because children who are rewarded for their positive efforts are more likely to be successful individuals. This week is a chance to praise the young members of society for their hard work in academics, athletics, and community service.

For more information, go to:

<http://www.optimist.org/default.cfm?content=members/mbrcdpa10.htm>,

<http://www.epromos.com/calendar/youth-appreciation-week.html>, or

<http://www.raleigh-optimist.org/youth.htm>.

"Technology Today"



Hello everyone and welcome to "Technology Today." This week we have tips on being a good employee, our Customer Service Survey, and answers to your AV questions. Here we go!

Being a Good Employee

Here are some tips for being a good employee.

- ☆ Always be pleasant and supportive to your fellow employees. Show your care.
- ☆ Proper attitude is very important. Come ready to work each day.
- ☆ Keep your personnel problems or any concerns you may have to yourself. Passing along your own problems or concerns is a waste of your time and that of the person to whom you are expressing your problems. It is counter-productive and will affect the way your work is being done.
- ☆ Stay focused on your work. Be productive. Do your job. You will feel good and have a sense of accomplishment when you go home each day.
- ☆ Be dependable and on time each day. Dress properly.
- ☆ Take time off to spend with your family. Do not get overworked. It is bad for your health. Family values are very important.
- ☆ Increase your education whenever possible. Keep up with the latest trends in your field.

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☆ Make suggestions on how to improve your services. Your ideas and suggestions are very important and will improve your office operations and customer services.

How you are treated and how you communicate with people each day is very important.

Customer Satisfaction Surveys

We will be sending to our customers a satisfaction survey for our Audiovisual Service Department.

Please feel free to include any comments or suggestions regarding our service. We are customer driven and want to hear from you. Criticism and your concerns are also welcome! You will help us improve our services.

I appreciate your assistance with this important matter. We care about our customers. Thank you!

Answers to Some of Your Questions!

What are the best overheads to purchase?

We have had great success with the Dukane Sun Splashes and the 3M model overheads.

Can you tell me how I can get more power out of my rechargeable batteries?

Always fully charge them and run them down completely. This exercises them. Your batteries will hold more of a charge and last longer.

Thank you for reading our weekly Internet newsletter. Have a great day.

Ed Knowles, Sr. Technician/AV
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Thank You

We appreciate the opportunity to share with you the events and the latest services that our ESC offers. Through this newsletter, you are learning about our ESC and what type of services we can provide to you, our customers.

What's Happening at the MCSESC! is a service of the Medina County Schools' Educational Service Center and may be copied and distributed to everyone.

"Keep your face to the sunshine and you will not see the shadows." - Helen Keller